

Alternate APP and AIR Control Applications Update

As our development team worked to finalize the new Prisma application and related technologies it became clear that due to hardware, software, and licensing issues an update would not be possible for the existing APP and AIR control applications that would allow those customers using our past control and connectivity technology found in PRE60, NP30, I32 MM30, and PRE32 MM30 models to incorporate all the latest features and functionality possible with the Prisma platform.

As a result, the NP5 Prisma network player was developed to provide existing customers with the opportunity to incorporate the latest streaming features. For details on the latest version, the NP5 Prisma MK2, go to its product page found on our website at this link:

<https://primare.net/product/np5-prisma-network-player/>

However, it is understood that some customers may not wish to take advantage of this opportunity. If that is the case, we recommend the use of readily available DLNA/UPnP control applications.

We have experience, and can recommend the following, having found them to be stable, easy to setup, and work well with our products, while also providing not only embedded TIDAL, with MQA up to 24/48 kHz, and Qobuz music services, but also Chromecast connection and control for streaming services like Spotify.

mconnect

mconnect player app: <http://www.conversdigital.com/eng/product/product04.php>:

Note: there is a free version of mconnect available, but to access it you must close an offer for the paid version that will appear upon opening the application for the first time.

BubbleUPnP

- BubbleUPnP for DLNA/Chromecast - free version, with ads:
<https://play.google.com/store/apps/details?id=com.bubblesoft.android.bubbleupnp>
- BubbleUPnP UPnP/DLNA License - pay version, without ads:
<https://play.google.com/store/apps/details?id=com.bubblesoft.android.bubbleupnp.unlocker>

The hope is that these applications, or others like them, will allow customers not opting to use NP5 Prisma MK2 to continue to enjoy there Primare streaming components.

Important notes:

- Neither mconnect or BubbleUPnP will be able to select inputs or control a thumb drive connected to the USB input on the associated Primare product. For those features, APP may still need to be used.
- Due to issues relating to GDPR implementation, APP is no longer available from the Google Play app store for Android devices, although remaining available from Apple's App Store for iOS. **Any customer needing the Android APP is asked to contact us as at info@primare.net**

